## **WBS**

# Online Services, e-Delivery messages and the UBS Secure Mailbox enhancements now available

On Sunday, January 29, we introduced enhancements to our e-Delivery alerts and notices. As these communications will vary slightly from the ones you may be accustomed to seeing, we want to ensure that you are aware that these messages have changed.

#### Online Services enhancements: e-Delivery messages, Secure Mailbox and Structured Products holdings

#### **Redesigned e-Delivery messages**

While the look of the e-Delivery messages has changed, you should not be concerned about "phishing." Your personal information is protected.



#### **New Secure Mailbox**

When you receive an e-mail referencing a secure attachment or other UBS document, it will include a link to a new mailbox login page, which will prompt you to login to the new UBS Secure Mailbox. (You will be asked to create a user name and password if you are logging in for the first time.)

As an additional convenience, if you elect to have access to the Secure Mailbox, you can get to OLS by selecting the "Access My Accounts" button.

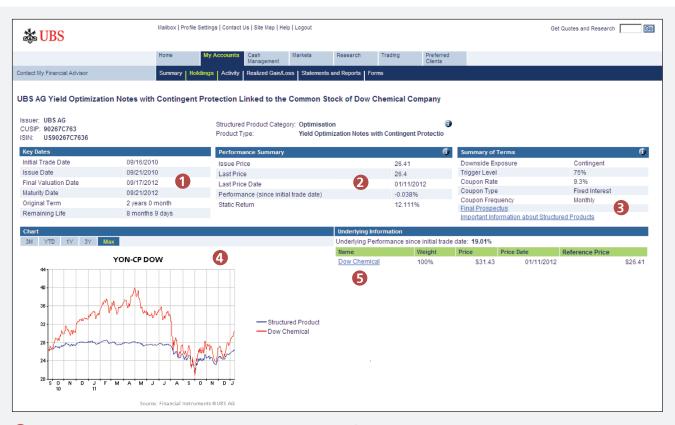
Unlike the current e-Delivery messages, links in the enhanced messages will take you directly to a document (e.g., statement, trade confirm, Quarterly Performance Report, etc.) in the new Secure Mailbox. You will no longer need to navigate OLS to find your statements. Instead, you will be able to select a link in an e-mail message and the statement will display directly in the Secure Mailbox window after you login.

If you use OLS to access your account information, you can access your messages and alerts just like before; however, the new Secure Mailbox will display in a separate pop-up window.

#### **New Structured Products summary**

In addition to the changes to the Secure Mailbox and to the e-Delivery notices, Structured Products have additional details in the "More Info" column of the Holdings page, including a product summary and prospectus links.

**Beginning January 29, 2012: New Structured Products Summary page available on UBS Online Services** You will have easy access, right from the Holdings page, to a variety of information about your structured products investments, including:



#### Key Dates

Key dates, including the remaining life of the product

#### Performance Summary

Price and performance data, including static return (for most products)

#### Summary of Terms

Key terms of their investments as well as a link to the final prospectus

#### **4** Performance Chart

For most products, a chart of the product performance compared to the underlying asset(s)

#### Underlying Information

Underlying asset data and, if available, a link to recent research about the underlying asset.

If you have questions about the Structured Product information available on Online Services, please contact your Financial Advisor.

### New client letters for automatically generated messages

In addition to the changes described above, you may also notice enhancements for several automatically generated letters and notices, designed to improve clarity and format. The rewritten and redesigned letters include the mutual fund and UIT switch letters and margin call notices.

Although we are not changing the transactional data that appears on these notices, the language describing

it has been rewritten to make it clearer. For example, margin call notices will now explain the reason for a deficiency in an account, such as: decline in asset value, insufficient funds, shares that were sold are not in the account, and incomplete documentation.

In March 2012, similar enhancements to trade confirmations will be introduced.

Please contact your Financial Advisor with any questions related to these new notices and communications.

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